

Help Desk | WSF x Moderate Topic x Resolve Certificate x pmwonline.com x New Tab x PMWV Resolve x New Idea < Help x Webmaster - Co x Inbox (1,547) x New Tab x Person 1 x

https://wsf.userresponse.com/admin/tickets#/ticket_rules

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Topics Knowledge Base

Help Desk

- Settings
 - Languages
- Feedback
- Roles & Departments
- Knowledge Base
- Categories
- Statuses
- Help Desk
- Interface
 - Widgets **BETA**
- Mailing
 - Templates
- Login Plus
- Properties
- Chat

US* WEB STYLE

Powered by UseResponse

11:05 AM 10/9/2013

Edit Ticket Rule

Title *
Idea Rule

Conditions Match All

- Source
 - IS Community
- Subject
 - STARTS WITH New Idea -
- Body/Details
- Contact Email
 - ONLY REGISTERED
- Category
 - IS Web Site Display-Features, Navigation

Action

- Don't Notify All Agents
- Notify Management
- Don't Notify Lori Tompkins

New Action

Stop on This Rule
If selected conditions are matched, next rules won't be triggered.

Submit